

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 05th day of August' 2024

C.G.No.56/2024-25/Kadapa Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

D. Siva Reddy, D.No.6/395,
Arts College Road, Proddatur (M),
Kadapa District.

Complainant

AND

1. Dy. Executive Engineer/O/Proddatur
2. Executive Engineer/O/Proddatur

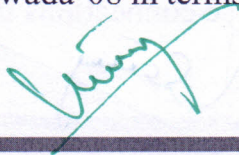
Respondents

This complaint came up for final hearing before this Forum through video conferencing on 24.07.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant during the Vidyut Adalat conducted on 24.06.2024 at Proddatur filed the complaint stating that he has applied for two services but the respondents are insisting of individual DTR on the ground that already there are four service connections in their house.

02. The said complaint was registered as C.G.No.56/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint they released the two service connections to the complainant after noticing that the existing load in his house is below 20 KW and thereby redressed the grievance of the complainant.
03. Complainant absent. Heard the respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant when we contacted him through phone, admitted that the respondents released service connections and his grievance is redressed. Hence, this Forum opines that this complaint is to be closed as the purpose is served. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3




of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 05th day of August'2024.


CHAIRPERSON


Member (Finance)
05/08/2024


Member (Technical)


Member (Independent) 5/8/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

